DEPARTMENT OF SOCIAL AND HEALTH SERVICES MEDICAL ASSISTANCE ADMINISTRATION Olympia, Washington

To: Pharmacies Memorandum No.: 04-15 MAA

All Prescribers Re-Issued: March 29, 2004

Managed Care Plans

Nursing Home Administrators

For More Information, call:

From: Douglas Porter, Assistant Secretary 1-800-562-6188

Medical Assistance Administration

Subject: Prescription Drug Program: Updates to the Preferred Drug List and Prior

Authorization

Effective April 1, 2004 and after, the Medical Assistance Administration (MAA) will implement the following changes to the Prescription Drug Program:

 Administration of the Preferred Drug List (PDL) by Affiliated Computer Services (ACS);

- Process changes for Preferred Drug List (PDL);
- MAA's Preferred Drug List (PDL); and
- PDL Related Expedited Prior Authorization (EPA) Codes and Criteria

Administration of the Preferred Drug List (PDL) by Affiliated Computer Services (ACS)

ACS State Healthcare will assume responsibility for administering Washington State Department of Social and Health Services' (DSHS) Preferred Drug List (PDL) program effective April 2004.

ACS' administration of the PDL program includes a Prior Authorization process through which pharmacy providers obtain authorizations for medications designated as non-preferred.

Because the pharmacies call ACS for authorization, prescribers will no longer be required to call Therapeutic Consultation Service (TCS) for authorization of a non-preferred medication. However, prescribers may be required to call TCS for medications in excess of the four brand name limitation depending on their endorsing status or if a non-preferred drug is requested (effective May 1st, 2004).

Preferred drugs will not count against the TCS program's four-brand limit regardless of endorsing status or DAW. When an endorsing practitioner indicates DAW for non-preferred drugs, the non-preferred brand will not count against the TCS four-brand limit. If a non-endorsing practitioner indicates DAW for a non-preferred drug, the non-preferred drug will count against TCS four-brand limit regardless of DAW indications on the prescription.



Note: Pharmacy providers must call **1-866-246-8504** or fax **1-866-446-3365** for prior authorization requests for non-preferred medications. Information required when requesting non-preferred medications includes diagnosis, previous therapy, reason (medical justification) for use of non-preferred drug and possible drug interactions/contraindications.



Note: Prescribers must call **1-866-246-8504** for prior authorization requests for medications in excess of the four brand name limit depending on endorsing status or if a non-preferred drug is requested.

Process changes for Preferred Drug List (PDL)

The changes are outlined in the table below.

Current TCS process	New TCS/PDL process
Therapeutic Consultation – full profile review between prescribing physician and ACS TCS pharmacist based on 4 brand per month edit	Will depend on endorsing status of prescribers (see page one).
Preferred Drug List override requests from prescribers handled by ACS TCS pharmacists	PDL override requests from pharmacy providers handled by ACS' prior authorization pharmacy technicians
Both PDL and TCS consultation requests (single call from physicians) handled by ACS TCS pharmacists	No change

MAA's Preferred Drug List

The following drug classes are added to MAA's Preferred Drug List effective April 1, 2004:

Drug Class	Preferred Drug
ACE Inhibitors	captopril
	captopril/HCTZ
	enalapril
	enalapril/HCTZ
	lisinopril
	lisinopril/HCTZ
	Altace (*EPA required)
Histamine-2 Receptor Antagonists	ranitidine
(H2RAs)	
Non-Sedating Antihistamines	All loratadine or loratadine/pseudoephedrine OTC
	products (prescription products are non-preferred)
Insulin-release stimulant type oral	glipizide

Page 3

hypoglycemics	glyburide
Proton Pump Inhibitors (PPIs)	Aciphex
	Nexium
	Prevacid
	Protonix (no longer preferred after 5/1/04)
	OTC omeprazole*
	*OTC omeprazole will be the exclusive preferred PPI
	effective July 1, 2004
Statin-type cholesterol-lowering	lovastatin
agents	Lipitor
	Pravachol (*EPA required)
Triptans	Maxalt 10mg (not MLT)
	Imitrex tab/nasal/injectible

The following drug classes are added to MAA's Preferred Drug List effective the week of **May 3, 2004**:

Drug Class	Preferred Drug
Long-Acting Opioids	methadone
	methadose
	Oramorph SR
	morphine sulfate SA/SR

The following drug classes are added to MAA's Preferred Drug List effective June 1, 2004:

Drug Class	Preferred Drug
Beta Blockers	All generics: acebutolol, atenolol, betaxolol, bisoprolol,
	labetalol, metoprolol, nadolol, propranolol, propranolol
	ER, pindolol, timolol.
	Toprol XL (*EPA required-code and criteria will be
	published on a later date)
Calcium Channel Blockers	verapamil
	verapamil SA/SR/ER
	diltiazem
	diltiazem ER/XR/CR/SR
	nifedipine ER/SA/XL
	Norvasc

PDL Related Expedited Prior Authorization (EPA) Codes and Criteria

Drug	Code	Criteria
Pravachol®	039	Patient has a clinical drug-drug interaction with other
(pravastatin)		statin-type cholesterol-lowering agents.

Re-Issued: March 29, 2004

Page 4

Altace®	020	Patients with a history of cardiovascular disease.
(ramipril)		
Avinza®(morphine	040	Diagnosis of cancer-related pain (effective week of
sulfate),		5/3/04)
Duragesic®		
(fentanyl),		
Kadian®		
(morphine sulfate),		
Oxycontin®		
(oxycodone hcl),		
Brand MS Contin®		
(morphine sulfate), and		
Brand Dolophine®		
(methadone)		

For prior authorization requests for non-preferred medications: Pharmacy providers must call 1-866-246-8504 or fax 1-866-446-3365.

For prior authorization requests for medications in excess of the four brand name limitation:

Prescribers must call **1-866-246-8504**

Attached are replacement pages F.1 – F.6 for the Prescription Drug Program Billing Instructions dated February, 2003.

To obtain this memorandum or MAA's issuances electronically, go to MAA's website at http://maa.dshs.wa.gov (Click on the Provider Publications/Fee Schedules link).

Therapeutic Consultation Service (TCS)

[Refer to WAC 388-530-1260]

Overview of TCS

MAA provides a complete drug profile review for each client when a drug claim for that client triggers a TCS consultation. The purpose of TCS is to facilitate the appropriate and cost-effective use of prescription drugs. MAA-designated clinical pharmacists review profiles in consultation with the prescriber or the prescriber's designee by telephone.

TCS occurs when a drug claim:

• Exceeds four brand name prescriptions per calendar month; or

When a pharmacy provider submits a claim that exceeds the TCS limitations for a client, MAA generates a Point-of-Sale (POS) computer alert to notify the pharmacy provider that a TCS review is required. The computer alert provides a toll-free telephone number (866) 246-8504 to the pharmacy for the prescriber or prescriber's designee to call.

Drugs excluded from the four brand name prescription per calendar month review

Drugs excluded from the four brand name prescription per calendar month review:

- Antidepressants
- Antipsychotics
- Anticonvulsants
- Chemotherapy drugs
- Contraceptives

- HIV medications
- Immunosuppressants
- Hypoglycemia rescue agents
- Generic drugs

What should I do when I get a POS computer alert for a TCS review?

Important Reminders:

- Physicians may have their designee call (866) 246-8504 for TCS consultations.
- Physicians or their designees may call for TCS consultations during the following time periods (Pacific Time):

Monday through Friday 8:00 am to 6:00 pm Saturday 8:00 am to 1:00 pm

- If the TCS consultation cannot take place because the prescriber or prescriber's designee is unavailable, the pharmacy provider has the option to dispense an emergency supply of the requested drug. (Refer to page C.9 for information on emergency dispensing.)
- Pharmacy staff must call 1-866-246-8504 for authorization to fill prescriptions written by emergency room physicians that trigger the TCS edits. Do not ask emergency room physicians to call TCS.
- As drugs are added to the Preferred Drug List, their Expedited Prior Authorization (EPA) codes are no longer valid.
- Prescribers are requested to provide their DEA numbers to pharmacies.
- Pharmacists must include the MAA provider number or presciber's DEA on all MAA pharmacy claims.
- Prescriptions for clients residing in skilled nursing facilities are not subject to TCS edits. However, MAA may retrospectively review the clients' drug profiles.

Pharmacy Requirements:

• The pharmacy provider must notify the prescriber that the prescriber or prescriber's designee must call the TCS toll-free telephone number (866) 246-8504 to begin a TCS consultation. Emergency room physicians are not to be contacted; pharmacy staff must call TCS instead.

Prescriber Provider Requirements:

- When the pharmacy provider contacts the client's prescriber, the prescriber or prescriber's designee must call the TCS toll-free telephone number (866) 246-8504 to begin a TCS review.
- After the prescriber or prescriber's designee and the MAA-designated clinical pharmacist review the client's drug profile and discuss clinically sound options and cost-effective alternative drug(s), the prescriber(s) may choose to do one of the following:
 - ✓ Change the prescription to an alternative drug or preferred drug and contact the client's pharmacy with the new prescription; or
 - ✓ Provide the MAA designee with the medical justification and continue with the brand-name drug; or
 - ✓ Not agree to prescribe an alternative drug or preferred drug and not provide medical justification for the requested drug. In this case:
 - The MAA designee authorizes a one-month supply of the requested drug with no refills and sends the initiating prescriber a copy of the client's drug profile and a therapy authorization turnaround form.
 - The prescriber signs the therapy authorization turnaround form and returns it to the MAA designee.
 - ➤ Upon receipt of the therapy authorization turnaround form, the MAA designee authorizes the prescription for up to 12 months, depending on the legal life of the prescription.

MAA's Preferred Drug List

MAA chooses a drug or drugs from a selected therapeutic class for placement on the preferred list when:

- There is evidence that one drug has superior safety, efficacy, and effectiveness compared to others in the same drug class; or
- The drugs in the class are essentially equal in terms of safety and efficacy; and
- The selected drug or drugs may be the least costly in the therapeutic class.

Drug Class	Preferred Drug(s)	Implementation Date
ACE Inhibitors	Captopril tab	April 1, 2004
	Captopril/HCTZ tab Enalapril tab	
	Enalapril/HCTZ tab	
	Lisinopril tab	
	Lisinopril/HCTZ tab	
	Altace cap (*EPA)	
Beta Blockers	All generics: Acebutolol,	June 1, 2004
	atenolol, betaxolol, bisoprolol,	
	labetolol, metoprolol, nadolol,	
	propranolol, propranolol ER,	
	pindolol, timolol.	
	Toprol XL	
Calcium Channel Blockers	Verapamil tab	June 1, 2004
	Verapamil SA/SR/ER/24H	
	tab/cap	
	Diltiazem tab	
	Diltiazem ER/XR/CR/SR cap	
	Nifedipine ER/SA/XL tab	
	Norvasc tab	
Estrogens	Estradiol tab	To be announced
	Estrace vaginal cream	
Histamine-2 Receptor	Ranitidine tabs/caps	April 1, 2004
Antagonist (H2RA)		
Long-Acting Opioids (oral	Methadone tab	May 1, 2004
tabs/caps/liquids)	Methadone oral solution	
	Methadose tab	
	Oramorph SR tab	
	Morphine sulfate SA/SR tab	

Drug Class	Preferred Drug(s)	Implementation Date
Non-Sedating	All loratadine or	April 1, 2004
Antihistamines	loratadine/pseudoephedrine	
	OTC products (prescription	
	products are non-preferred)	
NSAIDs (oral)	All generics: diclofenac	To be announced
	sodium, diclofenac potassium,	
	etodolac, etodolac ER/XL,	
	fenoprofen, flurbiprofen,	
	ibuprofen, indomethacin,	
	ketoprofen, ketorolac,	
	meclofenamate, nabumetone,	
	naproxen, naproxen sodium,	
	oxaprozin, piroxicam, sulindac,	
	and tolmetin.	
	(generics still require EPA –	
	must not have history of GI	
	bleeding)	
Insulin-release stimulant type	Glipizide tabs	April 1, 2004
oral hypoglycemics	Glyburide or glyburide	
	micronized tabs	
Proton Pump Inhibitors	Aciphex tab	April 1, 2004
(PPIs)	Nexium cap	
	Prevacid cap	
	Protonix tab	
Skeletal Muscle Relaxants	Baclofen tab	To be announced
	Chlorzoxazone tab	
	Cyclobenzaprine tab	
	Methocarbamol tab	
	Methocarbamol/aspirin tab	
Statin-type cholesterol-	Lovastatin tab	April 1, 2004
lowering agents	Lipitor tab	
	Pravachol tab (*EPA)	
Triptans	Maxalt tab (not MLT)	April 1, 2004
	Imitrex tab/nasal/injectible	
Urinary Incontinence	Oxybutynin tab/oral syrup	To be announced

Prescription Drug Program

This is a blank page.